



2018-2019 Facts & Stats

Our Mission:

Providing high quality, patient-centred care to our community, delivered by a dedicated team

Our Vision:

Further develop and strengthen health system partnerships to meet the evolving needs of our community

Our Values:

Integration
Compassion
Accountability
Respect
Excellence



It gives us great pleasure to report that AMGH has had yet another successful year serving patients, their families and the community. It is as a result of the dedicated work of the very competent and highly engaged group of physicians, nurses, technical and support staff that has made this possible.

The AMGH volunteer Board continues to work towards delivering high quality, accessible and sustainable programming at your local hospital. This year's achievements include:

- Refresh of AMGH's Mission, Vision and Values
- A new 3 year strategic plan
- Implementation of MyChart
- Lab accreditation
- Pharmacy accreditation
- Launch of Capital Campaign

The healthcare landscape is changing with the recent government announcement of Ontario Health Teams. AMGH participated in submission for a Huron Perth Ontario Health Team along with 50 plus other organizations in the region. This demonstrates the truly collaborative nature that health service providers within the region are committed to pursuing for better outcomes for the patients and their families.

The organization experienced challenges in recruiting nursing staff this year and is committed to working with local colleges and training facilities to recruit new hires. This recruiting challenge will continue in all areas as the workforce grows older and there are fewer staff available to fill vacancies. On a positive note, this year's Staff Recognition event honored 33 staff who have a total of over 145 years of dedicated service to AMGH.

The continued financial support of the AMGH Foundation and Auxiliary has allowed AMGH to acquire leading edge technology, which in turn, provides our physicians and staff with the valuable equipment needed to provide highest possible quality care. The Board, Staff and Physicians would like to recognize the very significant contribution to AMGH by the AMGH Foundation and the Auxiliary. AMGH continues to focus on its financial stewardship under challenging fiscal constraints. During the 2018/2019 fiscal year, AMGH operated within a negative margin of half of one percent of operating budget, while remaining able to successfully deliver high quality, comprehensive programs and services.

Moving forward, the AMGH Board, Staff, Physicians, and Volunteers remain committed to advancing high quality health care services to its patients and their families.

We would like to extend a sincere thank you to all the Volunteers who have played an integral role in providing services to our patients. This group of strong and committed community-minded individuals are an essential part of the AMGH family.

Respectfully,

Mike Niglas

Bruce Quigley

Dr. Patrick Conlon

Samantha Marsh

262 Employees
29 Physicians/Specialists

111 Nurses
71 Volunteers

Auxiliary

AMGH is extremely grateful to have a Hospital Auxiliary that works tirelessly to promote the organization and raise much needed funds for patient equipment and staff education. A few of their events include: Summer hot dog days, Tag days at local businesses, a Christmas Sale, and the Hospital Gift Shop. This year, the Auxiliary held it's first, and very successful, Spring Fashion Show. The Auxiliary has membership on the AMGH Health & Wellness Committee, and Volunteers in multiple Hospital departments such as ER, surgical day care and ambulatory care.

On behalf of our staff and patients we thank you!
Our Auxiliary is an integral part of our healthcare team.

Foundation

Thank you to our AMGH Foundation and their generous donors! Donations are essential to fund key equipment purchases and allow AMGH to respond to the healthcare needs of Huron County. This year, the AMGH Foundation has embarked on a Capital Campaign with a goal of \$3.5M!

Approved Capital Funding provided by AMGH Foundation (\$323,312), Auxiliary (\$15,900) and other Donors: \$339,212

Finance









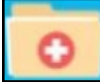
Total Hospital Operations Revenue \$25,664,011
 Total Hospital Operations Expense \$25,804,941
 Operational Surplus /(Deficit) **(\$140,930)**

Quality

Our ongoing commitment to providing an exceptional patient experience:

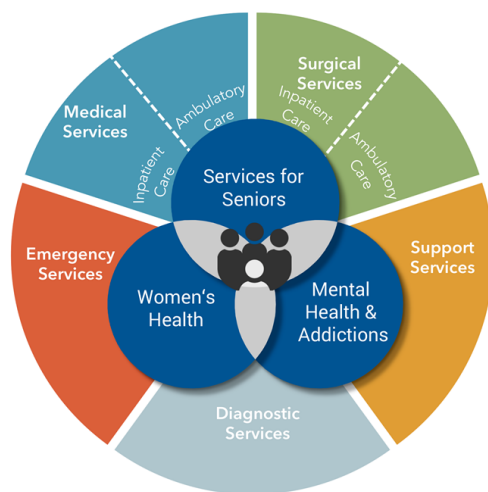
AMGH has worked diligently to meet the needs of our patients; survey results reported that patients would recommend AMGH to family and friends at least 97% of the time.

Patient fall rates, hand hygiene, workplace safety, follow-up of concerns within 3-5 business days, completion of Discharge Summaries within 48 hours, patients receiving enough information upon discharge, and hospital infection rates are among many of the indicators that AMGH continues to monitor with a view to continuous quality improvement.

	ER Visits	15,457
	Ambulatory Care Visits	12,943
	Admitted Patients	1,816
	Births.....	103
	Surgical Cases	1,370
	Dialysis Visits.....	1,656
	Lab Procedures	260,382
	Telestroke Patients (Assessments)	110
	Diagnostic Imaging	
	• CT Exams.....	3,480
	• X-Rays	10,883
	• Mammography	941
	• Ultrasound	7,597
	• OBSP	1,969

Average Triage to Physician Time—57 Minutes

AMGH Centres of Excellence



To Donate:

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